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29th November 2023

Dear Parents and Carers,

Wraparound Care - The Sunshine Club

Alongside our new name, The Sunshine Club, we are very excited to announce we are launching a new, easy to use, booking system for wraparound care which will enable parents/carers to manage bookings for their children's wraparound care.

The system will be live from **Friday 1**st **December**. You will need to register for an account with Childcare Online Booking - https://temple-grafton.childcare-online-booking.co.uk which will then give you the ability to make bookings and cancellations yourself, without the need to fill in forms and then email or call for changes. **Wraparound places will be live and available on a first come first served basis. Please note that each session will have a maximum number of places available.**

Please see the table below outlining the session times and prices. We have introduced a sibling discount which will automatically be calculated when you book. The early bird saving will end on Friday 22nd December for the Spring Term, any bookings after this date will be charged at the standard fee rate.

| Monday to Friday | | Time | Early Bird Saving/Sibling Rate | Standard Fee/Sibling Rate |
|---------------------|-----------------|--|-----------------------------------|------------------------------|
| | Breakfast | 7:30 - 8:45 (breakfast served until 8:20) | £7.00 / £6.00 | £8.00 / £7.00 |
| | After School | First Session: 3:30–4:45 | £8.00 / £7.00 | £10.00 / £9.00 |
| | | Full Session: 3:30 – 6:00 (5:30 on Fridays) | £13.00 / £12.00 | £14.00 / £13.00 |

Wraparound Care can still be paid for via debit/credit card using our payment system Stripe or by Childcare Vouchers/ Tax free Childcare. If you choose to pay by voucher, you will need to add wraparound bookings into your basket and use the drop-down option of 'pay by voucher'. Childcare Vouchers must then be transferred and paid for within 72 hours. The responsibility for payment of all fees, charges and penalties lies at all times with the person who has made the booking.

Thank you if you already support the current Wraparound Care that we offer. We would kindly request that existing wraparound users pay their outstanding balance on School Money. We will be contacting you directly regarding any significant outstanding balances in the next few days. We will also contact you if you are in credit on School Money for wraparound, to arrange a refund.

It is appreciated that some families may experience financial difficulty with the payment of fees from time to time. We would like to work with you to reduce the disruption to your child's care. If you wish to discuss this in confidence, please contact the Headteacher as early as possible.

If you need any assistance with the new system, please contact the office on wraparound3066@welearn365.com or 01789 772384 who will be more than happy to help.

We really hope this will make everything easier for everybody involved in the process of booking wraparound care.

Kind regards

Mrs Tara Yorke Headteacher

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